PiControl Solutions LLC

Industrial Process Control and Engineering Training Courses
Many new technicians, operators and engineers enter the chemical plant control rooms every year. Responding to the needs of the industry all over the world, PiControl Solutions LLC has developed practical, proven and effective training courses on several industrial process control and engineering topics. PiControl Solutions LLC is a process control, engineering software vendor and industrial training company. PiControl develops and provides software for advanced process control (APC), PID tuning, OPC and training for both industry and colleges.

For more information, please visit www.PiControlSolutions.Com or send an email to Info@PiControlSolutions.Com.

PiControl offers the training courses using three different convenient options– Classroom, Online (Live) and Self-Paced (using computer-based training Software modules).

The new courses are very practical; they avoid unnecessary and complicated academic material (not useful in the practical control-room environment) and are aimed at fast learning and immediate application. The courses will benefit operators, technicians, engineers, supervisors, managers - both new and experienced, and also college students.

Unlike other training techniques, PiControl’s new approach is far simpler, more effective and easier to learn and master. The simplicity and ease of use of the training products are because of PiControl’s powerful and user-friendly software user interface, software product design and modern-style training material and approach.

A complete list of all PiControl training courses and their description are shown on the following pages.
Software, Training, Services

- PID Tuning
- Plant Operations Safety
- DCS/PLC Operations
- APC (Advanced Process Control)
- Training for Operators, Technicians, Engineers
- OPC (Communications)
- DMC Design, Maintenance
- Industrial Statistics
- Online Oscillation Detection
- Transfer Function Dynamics
- Process Control Security
- Online Control Quality Monitoring
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**APC100:**
**PID Tuning Certification and Primary Process Control**

**Duration:** 2 Days  
**Audience:** DCS Technicians, Plant Operators, Instrument Engineers, Process Engineers and Process Control Engineers.  
**Prerequisites:** Control room experience as technician, operator or engineer is desirable, but not required.  
**Course Material:** Software Products used in Course - Pitops-PID, Simcet, Process Control CBT and ACSSI – custom training slides.

**Course Description:**
This course addresses needs of control room operators, DCS technicians, process control engineers, applications engineers and anyone else responsible for PID tuning in the plant. Many new personnel enter the control room these days; there are numerous types of processes and different DCS and PLC systems.

This course starts with the basics of process control, explains the PID equation in the time domain and then trains using three powerful PID tuning, real-time simulation/optimization and grading software products.

In a remarkably short 2-day time, students learn to optimally tune PIDs and make process changes on distillation columns, reactors, tanks, compressors, flow controllers, heat exchangers using modern real-time simulator software.

The software also has automatic grading capability, so at end of the course, the software generates a report card on the PID tuning skills of each attendee.

**Learning Outcomes:**
After completing the course, attendees will be able to tune PIDs in any DCS/PLC, troubleshoot problems, dampen/eliminate oscillations, improve controller performance, all of which helps maximize rates, directly increasing the plant's bottom-line profits.

Through practice on a real-time PID tuning simulator, attendees will gain tremendous confidence in PID tuning on live DCS/PLC’s in actual operating plants. This confidence that would otherwise have taken several years on the job now can be achieved in just two days. Attendees will also learn many important and practical concepts about DCS/PLC operations.

**Day 1: (8:30 AM to 4:30 PM)**
Introduction to Industrial Process Control  
Need for Automatic Process Control  
Process Control Dynamics  
Basic PID Algorithm  
Open loop dynamics using Pitops  
PID Equation in Time Domain  
Pitops PID simulations  
Advanced Forms of PID Algorithms  
DCS Attributes and Features  
Optimal Tuning Theory and Calculations
Optimal Tuning on Pitops Simulator with Disturbances, Noise and Setpoint Changes
Five lab sessions using Pitops simulator
Tuning lab sessions using Pitops Simulator

**Day 2: (8:30 AM to 4:30 PM)**
- Simulating Noise and Process Disturbances
- Transforming process operating information into Controller Tuning
- Procedures for conducting Step Tests in the Plant
- Estimating Process Dynamics from DCS Trends and Operator Knowledge
- Cascade Control
- Introduction to Simcet Real-Time Dynamic Simulator
- Tuning Practice Sessions on Simcet
- Timed tests using Simcet
- Certification and Testing
APC200:
ADVANCED PROCESS CONTROL, PID TUNING AND BEYOND

Duration: 4.5 Days
Prerequisites: 2-year or 4-year degree in engineering or operations. A few months of plant/engineering experience is desirable, but not required.
Course Material: Software Products used in Course - Pitops-PID+TFI, Pitops-OPC, Simcet, Process Control CBT and ACSSI.

Course Description:
The DCS and PLC have many powerful features that still remain under-utilized. This course shows you how to tune PIDs and build powerful optimizing controllers inside the DCS or PLC. During the course, we use several industrial process control software products - Pitops, Simcet, Process Control CBT and ACSSI.

The course starts with basic fundamentals – transfer functions, time domain, basic PID and cascade PID equations and then transitions into more advanced topics that are very practical and relevant in the control room environment.

Attendees use real time-series plant data and identify multivariable closed-loop/open-loop dynamics. Then they build various control schemes all inside Pitops software – cascade, constraint override, maximizing and minimizing constraint controllers, selectors, model-based controllers, dead-time compensators and many others.

This course is designed more for engineers but also will offer tremendous value to operators, technicians and supervisors. PiControl software products used in this course are so very easy to use that the course can be comfortably followed by even new and inexperienced technicians. This course also covers PID controllers in detail.

Learning Outcomes:
At the end of the course, attendees will be able to study a process and its P&IDs and talk to the right people in the plant or control room and then design and build powerful controllers in the DCS/PLC. Attendees will become skilled in PID tuning, feedforward implementation, and parameter specification for all types of controllers in the DCS/PLC.

Further, using scientific process control methods and software products they will be able to calculate tuning and other DCS parameters precisely, thus eliminating guesswork and generating precise, optimized control action.

The course also trains attendees how to be careful while activating and commissioning new control schemes, avoiding mistakes and starting up a control chain in the right sequence.

This course is all you will ever need to use the full potential of the DCS or PLC and build powerful new controllers to stabilize plant operation, push against economic, market, process and equipment constraints. Attendees will also learn when to use traditional advanced control and when to use multivariable model-predictive control, a very practical and useful skill.
**Day 1: (8:30 AM to 4:30 PM)**
- Introduction to Chemical Process Control
- Need for Automatic Process Control
- Process Control Dynamics and Transfer Functions
- Basic PID algorithm
- Process Control Schematics
- PID examples in Time Domain
- Cascade Control
- Tuning lab sessions using Pitops Simulator

**Day 2: (8:30 AM to 4:30 PM)**
- Simulating Noise and Process Disturbances
- Various Forms of PID Algorithms
- DCS Attributes and Features
- Optimal Tuning Theory and Calculations
- Optimal Tuning on Pitops Simulator with Disturbances, Noise and Setpoint Changes
- Five lab sessions using Pitops simulator
- Transforming process operating information into Controller Tuning
- Procedures for conducting Step Tests in the Plant
- Estimating Process Dynamics from DCS Trends and Operator Knowledge
- Introduction to Simcet Real-time dynamic simulator

**Day 3: (8:30 AM to 4:30 PM)**
- Tuning Practice Sessions on Simcet
- Feedforward Control and Feedforward Lab Session using Pitops
- Practical Rules and Tips
- Decoupler Strategies
- Cascade Control Lab Session Illustrating an AC-TC Triple Cascade
- Constraint Override Control Procedures
- How to build correct DCS Configuration for Long Chain Control Schemes
- Startup and Chain Activation Procedures in the DCS
- Model-based Control
- Bias Update for Automatic Control

**Day 4: (8:30 AM to 4:30 PM)**
- GC-based Online Correction
- Using Rigorous Models for Closed-Loop Advanced Control
- Dead-Time Compensation
- Internal Model-Based Control and Lab Session Internal Model-Based Control
- Identifying Process Dynamics based on Operator Experience and Knowledge
- Identifying Process Dynamics based on DCS Trends and Historical Data

**Day 5: (8:30 AM to 12:30 PM)**
- Identifying Process Dynamics based on analyzing actual Time-Sampled Data
- Lab Session using Pitops to identify first and second order transfer functions using real plant data
- Use Pitops to identify multivariable transfer functions using real plant data in closed-loop mode
- Model-Predictive Control
- When to use PID, Cascade PID, Advanced Regulatory, DMC, RMPCT, Rule-Based Control
**APC300:**
**CONTROL QUALITY PERFORMANCE MONITORING AND ADAPTIVE CONTROL**

**Duration:** 4 Days  
**Audience:** Process Control Engineers, Advanced Process Control Engineers, Instrument Engineers, Lab Technicians, DCS/PLC Technicians, Managers and Supervisors.  
**Prerequisites:** 2-year or 4-year degree in engineering or operations and/or a few months of plant/engineering experience is desirable, but not required.  
**Course Material:** Software used: Apromon and Pitops. Also custom training slides.

**Course Description and Objectives:**
Chemical plants can have anywhere from about 50 PIDs in small plants to over 2000 PIDs in large refineries and integrated petrochemical complexes. In addition to simple PIDs, there are cascades, override controllers, model-based controllers and multivariable controllers.  

As time goes by, even well tuned PIDs and other controllers can slowly start to deteriorate. As deterioration progresses, process oscillations can start with small amplitudes and can grow large over time costing the plant significant monetary and/or quality losses. Or conversely, PIDs could become sluggish because of changes in process and operating conditions, once again causing the control quality to deteriorate.  

This course covers the technology and application of a control performance monitoring software (Apromon) that identifies poorly controlling PIDs (includes single, cascade, override and complex PIDs). Apromon runs online using OPC and calculates several control criteria and generates control quality reports. Integrated with Apromon is a novel, breakthrough algorithm called TAD (True Amplitude Detection) that accurately isolates oscillating or sluggish controllers. This course shows how to improve and maintain the plant's primary and advanced control system and increase the plant’s profits.  

This course explains how to identify control problems in an online/real-time manner and take immediate corrective action using online adaptive control. The course also shows how to implement true adaptive control inside the DCS by connecting the control quality monitoring software using OPC technology to the DCS/PLC and by designing special DCS/PLC-resident logic for triggering automatic control action.  

**Learning Outcomes:**
At the end of the course, attendees will be skilled in understanding process control quality monitoring criteria and statistics. They will be skilled in the application, installation and use of real-time software products for process control quality monitoring at any plant.  

Attendees will also be skilled on the application of online adaptive control technology using the control quality monitoring software and then linking it with closed-loop DCS based-adaptive control schemes. Using the knowledge, attendees on their own can build closed-loop adaptive control schemes at their plant inside the DCS/PLC using OPC connectivity.  

Attendees will be able to significantly improve control quality at their plants, move the plant more stably and reliably in the direction of increasing profits with fewer shutdowns and fewer abnormal events. The plant will also see a reduction in the number of alarms and a reduced need for operator intervention.
**Day 1: (8:30 AM to 4:30 PM)**
Modern process control in plants
Process interactions because of mass balance and heat balance integration
Potential for process cycling and sustained oscillations
Causes of process oscillations
Pitops simulations illustrating different oscillation cases
Pitops simulations illustrating excessive control valve movement
Pitops simulations illustrating sluggish control
Definition of various process control quality performance criteria
Explanation of special new terms – crimp, cheat, vacillation, rope length etc.
Component breakdown of PID contributions

**Day 2: (8:30 AM to 4:30 PM)**
Use of process control monitoring software - Apromon-Excel
Run example cases on Apromon-Excel
More explanation of process control quality performance monitoring criteria
Conduct what-if studies on example using Apromon-Excel
Adjust and understand oscillation tuning parameters

**Day 3: (8:30 AM to 4:30 PM)**
Set up online OPC servers to simulate real-plant environment
Use of Apromon-OPC
Run example cases on Apromon-OPC
Implement Apromon-OPC using OPC simulation server
More explanation of process control quality performance monitoring criteria
Procedure and tips on implementing Apromon-OPC in a plant environment

**Day 4: (8:30 AM to 4:30 PM)**
Need for detection of online oscillation in an industrial process
Need for detection of sluggish control in an industrial process.
Precise determination of oscillation
Practical challenges of detecting oscillations reliably
Understanding of true amplitude detection) algorithm
Setting up Apromon-OPC and configuring it in online/real-time mode
Implementing online adaptive control using DCS, Apromon and a OPC server-based computer
APC400:
DCS Training for Control Room Operators

Duration: 1 Day
Audience: Plant Operators, Process Engineers, DCS technicians, Instrument Engineers and Supervisors
Prerequisites: Some control room exposure is desirable, but not required.
Course Material: DCS screens and slides

Course Description and Objectives:
Many new and inexperienced control room operators enter plants every year. This course is aimed at training both new and experienced operators. The course focuses not only on the mechanics of how to use the DCS but also covers many of the intricate details necessary for skilled and high quality operation.

In this course, we teach the operator many important DCS operational details, including DCS tag attributes, parameters and fields, how to start up complex control schemes, the meaning of SP tracking, PV tracking, windup and many other topics. We cover procedures for how to detect control problems and tackle them quickly and effectively. We also cover PID tuning. The operators learn DCS graphics and how to navigate from the various screens. We also teach how to modify and improve DCS graphics using typical configuration methods. The course helps to prevent careless mistakes that could potentially cause shut-downs and encourages safe habits. The operators also learn to fully utilize features like trending, event monitoring, history and other advanced features that can make the operators’ time more effective.

Learning Outcomes:
At the end of the course, operators will be skilled on all basic, advanced and practical concepts on DCS operations. They will understand DCS tag attributes and variables. They will know how to activate control schemes correctly, troubleshoot process and control problems and also tune PIDs. They would have learnt tag ranges, tuning parameters, alarm system, alarm limits, rate of change limits, trending in the DCS, event history, logs, reports and security. The course also teaches safety and important good habits recommended for operators. This course is a must for any operator or technician and will be of great value to engineers and supervisors too.

Day 1: (8:30 AM to 4:30 PM)
- Analog input, output and regulatory tag details, parameters and attributes
- Digital input, output and regulatory tag details, parameters and attributes
- Continuous control programs
- Discrete control programs
- PID equation- how it works
- PID parameters, nonlinear control, gap action, special forms of PID
- Long chains of control tags, cascade chains, chain startup procedure
- Preventing mistakes when entering data into DCS, use of clamp functions
- Event history
- Trending system
- Alarm rationalization, management and enforcement
- Troubleshooting common problems
- Smart messaging and advisory
- Interlocks and Permissives
- Sequence and rule-based controllers
- Safety and reliability in the control room
APC500: 
INDUSTRIAL OPC SOFTWARE FOR COMMUNICATIONS & CONTROL

Duration: 3 Days
Prerequisites: None
Course Material: OPC training slides, various OPC software products - PiBridge, PiConect, PiLims, PiLogger, Chromatiqx and OPC explorers, OPC browsers, OPC Tunneling concepts.

Course Description and Objectives:
OPC (OLE for Process Control) is now the latest, most modern and powerful communications protocol for the industry. Using OPC, many data transfers can be quickly and effectively facilitated. In addition, many powerful, custom applications can be developed and implemented on an OPC server-based computer connected to the DCS.

This course shows you how to use OPC for many important DCS connected applications, e.g.: bringing online data from gas chromatographs into the DCS, allowing operator entered data on a operator HMI screen to get downloaded into the DCS.

This course also shows you how to connect two independent OPC servers together easily with special software. The course covers how to pull/push data to and from DCS/PLC to host computers. It teaches how to use signal processing and validation for increasing safety and reliability in chemical processes.

The course teaches how to conceive, design and implement new process control, advanced control and communications-related applications using OPC, level-3 computers and DCS/PLC.

Learning Outcomes:
At the end of the course, attendees will clearly understand important concepts about OPC and its use in the industry.

Attendees will be able to connect any OPC server together, transfer data two-way to DCS/PLC, perform custom calculations directly on an OPC-server and then talk to the DCS, decipher, troubleshoot and solve OPC problems.

Attendees will understand COM, DCOM, DA, HDA, UA, AE and all commonly used OPC concepts.

Attendees will have the skills and knowledge to develop new applications using OPC, save costs using modern OPC technology and implement new APC and primary control schemes faster and with lower costs.

Day 1: (8:30 AM to 4:30 PM)
History and Vision behind OPC technology
Basic Concepts of OPC
OPC Specifications
Benefits of OPC Solutions
Connection Parameters in OPC Servers
Configuration of OPC Clients
OPC Redundancy
OPC DA and HDA
OPC Client and Server Architecture
OPC Tunneling Technology
Windows Security
OPC options and industry vendors
XML Overview

**Day 2: (8:30 AM to 4:30 PM)**
COM and DCOM
Troubleshooting DCOM Problems
Systematic Detailed Procedure for Correctly Setting DCOM Configuration
OPC Diagnostics
SCADA applications using OPC
OPC Alarms and Events
Server-Client-Server (SCS) OPC Applications
OPC UA (Unified Architecture)
PiBridge OPC Client Connector
Connecting different OPC servers together
PiConect Human-to-Excel/DCS Interface
Building powerful custom process applications using OPC
Converting any Excel spreadsheet from office/control room and make it online using OPC

**Day 3: (8:30 AM to 4:30 PM)**
Online Analyzer Signals in Chemical Processes
Online Signal Validation using PiControl’s Chromatiqx Product
Using validated signals for closed-loop advanced process control
Laboratory Information Management Systems (LIMS)
Using OPC as a modern, new method for implementing LIMS
Overview of PiLIMS Laboratory Data Information Management System
Fast Data Monitoring for Debugging Process Problems and Equipment Shutdowns
OPC Product PiLogger for Fast Data Monitoring
Expert-System Rule-Based Advisory using OPC
Additional Industrial Applications using OPC
Online process optimization using OPC
Fieldbus, Ethernet, OPC comparisons
Practical industrial communications case studies
**APC600:
Process control software and hardware security**

**Duration:** 2 Days  
**Audience:** Process Control Engineers, Supervisors, Managers, DCS/PLC  
Technicians/Operators and Laboratory Technicians.  
**Prerequisites:** None  
**Course Material:** Training slides and hand-outs.

**Course Description and Objectives:**
Modern-day process control systems need to be secured and protected against unauthorized personnel, hackers and potentially malicious attackers. Plant and process data must be protected from competitors or contractors having temporary access to the control systems. Viruses, worms etc., can infect and bring-down an entire process control network if the control system is not adequately and appropriately protected. User IDs, access control for new employees, leaving employees, contractors etc. need to be properly implemented and enforced. Control room access, magnetic card access, DCS/PLC access etc., need to be properly enforced in the modern control room and process control environment. This course is a must for process control management and staff in order to protect data, protect the entire control system and ensure safe and reliable operation.

**Learning Outcomes:**
This course helps the attendees to understand all important process control system security concepts. It will help to staff the control systems team correctly to ensure that control systems security is properly enforced at the plant. The course helps to generate security forms that can be used to get signatures from various staff members for facilitating securities enforcements. Forms you get from the course can be directly used immediately at the plant. The course provides all information necessary to make the plant control system safe and secure.

**Day 1: (8:30 AM to 4:30 PM)**
Process control system security  
Password, user IDs and handling of shared passwords  
Passwords, user accounts and automatic password expiration  
Protecting non-24-hour manned process control consoles  
Annual logon ID access review and control  
Control room access controls, DCS/PLC configuration access controls  
Engineer, supervisor and operator security  
Preventing unauthorized access  
Protecting proprietary data and intellectual property, attorney reviews

**Day 2: (8:30 AM to 4:30 PM)**
Sharing control room with different competing technologies  
Satisfying licensor requirements regarding patents and proprietary technology  
Virus patches and updates  
Remote access security and control, remote process control support and monitoring  
Developing securities and control forms for management approval – Break Out session  
Developing the required management approval authority for security and controls  
Protecting proprietary data from offices and control rooms  
Developing teams to manage process control systems and audits  
How to conduct formal process control audits to ensure control system reliability
**APC700:**
**DMC MAINTENANCE**

**Duration:** 3 Days  
**Audience:** Process Control Engineers, DCS Technicians and Supervisors.  
**Prerequisites:** Knowledge of primary process control, PIDs etc. and preferably a few months of plant experience especially on a DCS.  
**Course Material:** Training slides and DMC software.

**Course Description and Objectives:**
This course trains on the use of DMC (dynamic matrix control) software. It starts from the fundamentals: the history behind DMC, the need for DMC, how DMC is superior when used right and where other control methodologies could be more appropriate. The course covers how to conduct step tests and identify DMC models, designing and building the DMC controller, startup and commissioning. The course also covers DMC maintenance, how to modify and improve DMC models after years of operation or after significant process changes. It covers automated step testing, PRBS and other new techniques.

**Learning Outcomes:**
At the end of the course, attendees will be equipped with the skills to design, maintain and troubleshoot DMC controllers. They will be able to use the modern 3G closed-loop dynamics identification technology to improve DMI models using Pitops-TFI. They will have the skills to observe plant trends and troubleshoot the DMC controller and discuss with operations and control engineers on how to improve the control.

**Day 1: (8:30 AM to 4:30 PM)**
- History of DMC, benefits of DMC, areas where DMC is vastly superior
- Applications where DMC should not be used, alternate control methodologies
- DMC software product overview, different modules and building procedure
- DMC algorithm overview – how it works – prediction, correction and time shift
- Conducting step tests, rules for conducting good tests
- Getting DMI models, techniques and procedures for getting good models

**Day 2: (8:30 AM to 4:30 PM)**
- Eliminating models and relationships that can harm control quality
- Building the DMC controller, running in prediction mode
- LP algorithm, LP versus SQP, determining correct LP costs to ensure stable LP solution
- Using DMC to locally optimize the process operations
- Practical examples to illustrate DMC design and optimization
- DMC LP optimizer and Turbo-Max online nonlinear optimizer

**Day 3: (8:30 AM to 4:30 PM)**
- DMC controller maintenance
- Using Pitops TFI to improve DMC models using short-duration closed-loop data
- Effect of small gain models, how to reduce/eliminate cycling and instability
- Prediction error feedforward
- Adaptive gains, nonlinear control challenges and how to overcome them
- DMC Web-server and remote access
- Online maintenance examples to improve DMC operation and monetary benefits
- Advanced DMC tips and procedures
STA100:
INDUSTRIAL STATISTICS, SQC AND SPC

Duration: 3 Days
Prerequisites: None
Course Material: Training slides and various statistical software products.

Course Description and Objectives:
Train engineers, technicians and supervisors on the latest statistical tools, methods and practices. Apply statistical methods to analyze process and plant data. Understand statistical quality control, statistical process control, six sigma and related topics. Understand customer quality needs and implement monitoring and statistical methods to improve control.

Learning Outcomes:
At the end of the course, attendees will understand all practical concepts on statistics. They will be able to apply statistical principles and theory to their practical plant data and control problems. They will be able to use modern statistical tools and apply them to actual plant data. The knowledge will help directly to improve statistical control at the plant and achieve more customer satisfaction.

Day 1: (8:30 AM to 4:30 PM)
Analyze, interpret and present data in a meaningful way and Descriptive statistics
Histograms, Pareto charts, Scatter Plots, Confidence Intervals, T-tests and F-tests.
Sampling strategies, transformations, power and sample size calculations
Analysis of variance (ANOVA), Non-parametric tests and Regression
Determine when a real problem exists and if process improvements, changes are required
X and mR, Xbar and R, c, u, np, p, CUSUM and EWMA charts
Capability indices Cp, Cpk, Pp and Ppk, Time series plots, Trend analysis and Decomposition

Day 2: (8:30 AM to 4:30 PM)
Moving averages and other smoothing methods
Statistical hypothesis tests - equivalence testing
One-way analysis of variance and confidence intervals showing their application to validation
Problem definition, selecting responses and factors
Scoping studies, Screening designs, Taguchi methods, fractional and full factorial designs
Response surface methodology (RSM)
Product design, semantic scales, questionnaire design
Factor analysis and Principal components analysis (PCA)

Day 3: (8:30 AM to 4:30 PM)
Gauge repeatability and reproducibility studies
Gauge linearity and bias studies and attribute agreement analysis
Estimate relationships between independent variables and dependent variables
Understand and explain relationships among variables and use them to predict actual responses
Understand product and system lifetimes. Product reliability and failure modes
Manufacturer’s methods to inform warranty periods
First-time failure rates, terminal failure rates, non-repairable devices, repairable systems, test plans and the Weibull distribution.
STA200: Transfer Function Dynamics Identification

Duration: 1 Day
Prerequisites: None
Course Material: Training slides and Pitops-TFI software product.

Course Description and Objectives:
Identification of transfer functions using industrial process data is both an art and a science. Industrial data comprises of fast noise, drifts and disturbances; these result in special challenges while trying to accurately estimate the transfer function parameters. We use the most modern, advanced and sophisticated 3G dynamics identification technology (Geometric, Gradient and Gravity components) to isolate fast and slow disturbances to accurately determining the true transfer function. The technique used works remarkably well even for multivariable inputs using closed-loop data. Another unique feature is the successful transfer function identification with relatively short-duration data (where other techniques are commonly unsuccessful). The new method used in the course is far simpler and more powerful than other currently practiced methods. It can be easily learnt and applied by new personnel without advanced educational degrees or prior experience.

Learning Outcomes:
At the end of the course, attendees will be able to identify multivariable (multi-input) transfer function parameters using closed-loop data, open-loop data or a mixture of both. Attendees will learn skills to help isolate disturbances and identify the true transfer functions. The skills will be useful in all fields dealing with transfer functions – chemical, mechanical, electrical and industrial engineering, all branches of science (particularly chemistry), medical fields, population studies, statistics and related fields. The modern techniques are both revolutionary and novel; they produce successful results even with challenging data sets comprising of significant levels of complex, unknown and unmeasured disturbances.

Day 1: (8:30 AM to 4:30 PM)
Transfer function definition
Fast and slow processes
Different methods of characterizing process dynamics
Characterizing high order transfer function models
Step response coefficient models
ARMA models
Pros and cons of various dynamic models
Open loop step tests, closed-loop tests, gradual changes in input
3G disturbance rejection technology
Geometric, Gradient and Gravity options
Isolating noise from process data
Dead time estimation tips
Model prediction and correction procedures
Industrial examples using real plant/process data
Identification examples using many real and simulated conditions
Zooming on the real transfer function in cases of multiple solutions
Practical tips for successful closed-loop transfer function identification
**PLT100:**
**Industrial Safety—Plant Operations and Process Control**

**Duration:** 2 Days  
**Audience:** Operators, Technicians, Engineers, Supervisors and Managers.  
**Prerequisites:** None  
**Course Material:** Training slides and hand-outs.

**Course Description and Objectives:**
Despite advances and improvements on safety in modern-day plant operation, injuries, illnesses and fatalities on-the-job still happen. The course covers most common areas of safety related to plant operation, startup, commissioning and maintenance. A unique aspect of the course is that it also discusses how process control schemes and strategies may be used to increase operational safety. The course also aims at increasing safety awareness and reducing both on-the-job and off-the-job safety-related incidences.

**Learning Outcomes:**
After completion of the course, attendees will be familiar with important safety concepts relevant to chemical plants. They will be more aware of hazards and will be more cognizant of imminent dangers. Course attendees are likely to operate and work safer than ever before and contribute to improved company safety records. This course is a must for operators, technicians, engineers and managers.

**Day 1: (8:30 AM to 4:30 PM)**
- Industrial safety, working safely with chemicals
- Safe handling of pressurized gases
- Welding safety
- Electrical and lighting safety
- Material handling
- Machine shop safety
- Powered hand operated tools
- Back safety, correct lifting technique
- Asbestos awareness, ammonia, H₂S, and other hazards
- Asphyxiation dangers
- Blood-borne pathogens
- Fire safety, different types of fires and fire extinguishers
- Hazard communications
- Hazardous materials transportation

**Day 2: (8:30 AM to 4:30 PM)**
- Lock-out and Tag-out procedures
- Material safety data sheets
- Office ergonomics
- Personal protective equipment
- Scaffolds
- Slips, trips and falls, fall protection
- Forklifts
- DOT training
- Using DCS/PLC control schemes and advisories for increased safety
- Incorporating safety in design of process control strategies and online closed-loop advisories
CHE100C:  
**Basic Chemical Technology and Stoichiometry**

**Duration:** Self-paced  
**Audience:** Control Room Operators, Process Engineers, Technicians, Application Engineers, Instrument Engineers and Supervisors.  
**Prerequisites:** None  
**Course Material:** CBT (computer-based training) software

**Course Description and Objectives:**
This course is an excellent refresher for process engineers, control engineers and managers – those who took college classes but now need a refresher to review and remember important concepts. This course is also an excellent introduction and knowledge-booster for operators and technicians who want to learn more about the academic theory and principles of basic chemical technology and stoichiometry.

**Learning Outcomes:**
Master the concepts of basic chemical technology and stoichiometry. Use the knowledge to perform calculations and interact more intelligently during design and troubleshooting meetings at the plant. The knowledge and skills will be of immediate value and use on the job in the control room or a design office.

**Course Chapters:**
1. Basic Information and Stoichiometry  
2. Units, Dimensions, and Conversions  
3. Dimensional Homogeneity and Analysis  
4. Dimensionless Groups and Analysis  
5. Pressure and Temperature  
6. Process and Process Units  
7. Mass, Density, Volume and Mole  
8. Chemical Equations and Stoichiometry
CHE200C: Material Balances

Duration: Self-paced
Audience: Control Room Operators, Process Engineers, Technicians, Application Engineers, Instrument Engineers and Supervisors
Prerequisites: None
Course Material: CBT (computer-based training) software

Course Description and Objectives:
This course is an excellent refresher for process engineers, control engineers and managers – those who took college classes but now need a refresher to review and remember important concepts. This course is also an excellent introduction and knowledge-booster for operators and technicians who want to learn more about the academic theory and the principles of material balances.

Learning Outcomes:
Master the concepts of material balances which are so critical and useful in the plant operation and process design. Use the knowledge to perform calculations and interact more intelligently during design and troubleshooting meetings at the plant. The knowledge and skills will be of immediate value and use on the job in the control room or a design office.

Course Chapters:
1. General Balance Equation
2. Material Balances without Chemical Reaction
   a. Distillation
   b. Mixing/Settling
   c. Drying/Evaporation
   d. Absorption
   e. Extraction
   f. Crystallization
   g. Adsorption
3. Material Balances without Chemical Reaction - With Recycle, Bypass, Purge
   a. Distillation
   b. Drying/Evaporation
   c. Combination of Units
4. Material Balances with Chemical Reaction
   a. Recycle
   b. Purge
   c. Multiple Equipments
   d. Combustion
**CHE300C: Thermodynamics - Gases, Vapors and Liquids**

**Duration:** Self-paced  
**Audience:** Control Room Operators, Process Engineers, Technicians, Application Engineers, Instrument Engineers and Supervisors  
**Prerequisites:** None  
**Course Material:** CBT (computer-based training) software

**Course Description and Objectives:**  
This course is an excellent refresher for process engineers, control engineers and managers – those who took college classes but now need a refresher to review and remember important concepts. This course is also an excellent introduction and knowledge-booster for operators and technicians who want to learn more about the academic theory and principles of practical industrial thermodynamics.

**Learning Outcomes:**  
Master the concepts on thermodynamics. Use the knowledge to perform calculations and interact more intelligently during design and troubleshooting meetings at the plant. The knowledge and skills will be of immediate value and use on the job in the control room or a design office.

**Course Chapters:**  
1. Pure Components  
   a. PVT Relations  
   b. Ideal Gases  
   c. Real Gases  
   d. Vapor Pressure  
2. Mixtures  
   a. Ideal Gases  
   b. Real Gases  
3. Ideal Solutions  
   a. Phase Rule  
   b. t / P-x-y Diagrams  
   c. Raoult’s & Henry’s Laws  
4. Humidity And Saturation  
   a. Air + Water System  
   b. Air + Solvent System
**CHE400C: Energy Balances**

**Duration:** Self-paced  
**Audience:** Control Room Operators, Process Engineers, Technicians, Application Engineers, Instrument Engineers and Supervisors  
**Prerequisites:** None  
**Course Material:** CBT (computer-based training) software

**Course Description and Objectives:**
This course is an excellent refresher for process engineers, control engineers and managers — those who took college classes but now need a refresher to review and remember important concepts. This course is also an excellent introduction and knowledge-booster for operators and technicians who want to learn more about the academic theory and principles of energy balances.

**Learning Outcomes:**
Master the concepts on energy balances which are so critical and useful in process design and plant operation. Use the knowledge to perform calculations and interact more intelligently during design and troubleshooting meetings at the plant. The knowledge and skills will be of immediate value and use on the job in the control room or a design office.

**Course Chapters:**
1. Heat Effects  
   a. Without Phase Change  
   b. With Phase Change  
   c. With Water & Steam  
2. General Energy Balance Equation  
   a. First Law of Thermodynamics  
   b. Application To Processes  
   c. Mechanical Energy Balance  
3. Energy Balances With Reaction  
   a. Enthalpy of Formation  
   b. Enthalpy of Reaction  
   c. Enthalpy of Combustion  
   d. Adiabatic Flame Temperature  
   e. Application To Processes  
4. Enthalpy of Solution & Mixing  
5. Application To Processes  
6. Heating Values of Fossil Fuels  
   a. Coal  
   b. Petroleum  
   c. Gas